

Dear Secretary Dotch,

3-5-13

This is a Public comment for WC-Docket # 13-875.  
The Telephone rates here in PA Department of  
Corrections are outrageous. The inmates can barely keep  
in contact with their loved ones. They send us bundles  
of money away from our homes which makes it hard  
for our families to travel to visit us. All we  
have for communication is the phone and mail.  
We need cheaper phone rates, a 15 minute free call  
for all inmates daily, and no connection fees,  
no commissions.

AT&T has a 15 minute phone call for 1.00.  
Can you please help us we greatly appreciate it.

No. of Copies rec'd 0  
List ABCDE

Received & Inspected

MAR 11 2013

FCC Mail Room

Sincerely,

Keith Davis

1100 Pike St

Harrisburg PA 17105

MERLENE H. DORTCH, SECRETARY  
FEDERAL COMMUNICATIONS COMMISSION  
445 12TH STREET, SW; ROOM TW-B204  
WASHINGTON, DC 20554  
(ADDRESS FOR ENVELOPE)

Received & Inspected

MAR 11 2013

FCC Mail Room

(START LETTER LIKE THIS)

DEAR SECRETARY DORTCH,

"THIS IS A PUBLIC COMMENT FOR WC-DOCKET NUMBER 12-375"; Please Process:

ASK FOR:

- 1) CHEAPER PHONE RATES.
- 2) A 10 MINUTE FREE CALL FOR ALL INMATES DAILY
- 3) NO CONNECTION FEES
- 4) NO COMMISSIONS
- 5) AT&T HAS A 15 MINUTE PHONE CALL FOR \$1.00

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ASK FAMILY TO SIGN UP FOR THE CHAMPAIGN FOR PRISON PHONE JUSTICE  
(WWW. PHONE JUSTICE. ORG)

REGISTER COMMENTS ONLINE DIRECTLY WITH THE FCC AT:  
[HTTP://APPS.FCC.GOV/ECFS/UPLOAD/DISPLAY.ACTION?Z=NY6Z](http://apps.fcc.gov/ecfs/upload/display.action?Z=NY6Z).

ENTER PROCESSING NUMBER: "12-375"  
DEADLINE: MARCH 25TH 2013

Sincerely,  
Greg Ograd  
Greg Ograd #D  
SCI - Huntingdon -

Dear Secretary Dortch

Received & Inspected

3-5-13

MAR 11 2013

FCC Mail Room

Mr Name is Reggie Williams  
An I'm Ready to Join Your Fight in Bringing  
The Cost Down On Prison Phone Calls \$2.90 Is  
Too Much. My Mother is 68 Years Old She  
Don't have \$20.00 A Week to Send Me, So  
I Can Call Her. They Don't pay us Prisoners  
Enough Wages to Place On the Phone to  
Call Our Families. I'm A Unit Porter here  
At Colquhoun Prison, My Payment is \$8.51  
A Month, Not Just, that In the Middle  
Of A Conversation this Month with My  
Family the Call was Disconnected.  
If the Cost went back to \$1.25 Or \$1.50 that  
would Be Better for Some Of us Also that  
Free Collect Calls 3 times A Month will Be great

Because Some Of Can't Call home Unless we have  
a pre paid Debit Card Money Au ready On Our  
phone. Well Ms Doratch good luck On Your Crusade  
for us thank You for Your help May god Bless  
U An the Others Out there fighting With.

Thank You  
R. Williams  
#182024  
3-3-13

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Marlene H. Dortch  
Secretary of the F.C.C.  
445 12th Street Sw; Room Tw-B204  
Washington, DC 20554

DATE: 3/4/13

Dear Secretary Dortch,

"This is a Public Comment for WC-Docket number 12-375." The following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

Received & Inspected

1. Cheaper phone rates
2. A 10 minute free call for all inmates daily
3. No connection fees
4. No commissions
5. AT&T has a 15 minute phone call service for \$1.00

MAR 11 2013

FCC Mail Room

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Eugene Mincey DOC# EM 1481

SCI Huntingdon  
1100 Pike Street  
Huntingdon, PA 16654

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MAR 11 2013

~~2013-11-14~~  
William T. Jull <sup>FCC</sup> Mail Room

#110970 A-432-1

Keen Mountain Corr. Ctr.

P.O. Box 860

Oakwood, Virginia 24631

November 14, 2007

The Center For Constitutional Rights

666 Broadway 7th Floor

New York, N.Y. 10012

Greetings!

Please accept my heartfelt appreciation for your dilligent work to stop the "Backdoor Taxation" upon families of incarcerated persons.

The passing of the "Families-Connections Bill" is a genuine and important aspect of rehabilitation. Something the incarcerated, their families and court filings have been trying to show. However, to no avail.

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( As I said, attempt's have been made.

The efforts have received some General Assembly Support.

~~However~~, Most of it has been "Lip-service."

This past duly, MCI Worldcom was replaced by another organization Global Tele Link. This group of insidious buzzards has a very colored past of illegal billing. Factually titled "Cramming" just to our west with our adjacent state

Tennessee. Whereby they were taken to court and made to pay back a large some of money.

Their prices have for some, increased.

While billing for a full fifteen minutes when in actuality the time has been cut short by as much as six minutes.

This has personally happened to me on several calls. For that bogus call my family (living about 200 miles away and in the state of North Carolina) is billed \$13.<sup>00</sup> per call.

A question that never fails to be asked by prisoners and their families when the subject of the phone system is brought up is ; "Hey! Why aren't these criminals locked-up?"

In early 2000, two Virginia prisoners filed complaints with the Virginia State Corporation Commission (SCC). The S.C.C. reviewed these complaints and found them to be factual.

Whereby they did contact the Virginia Department of Correction (Va. DOC) Director Ronald Angelone by letter, to return any commission recived or realized by the Va. DOC. To also seek competitive low bids for the Virginia inmate telephone system. (Case No. PUC 990157 (Jones) and Case No. PUC 990246 (Barnes).

The VDOC and the phone contractor Mr. Ronald Angelone, Director (VDOC) and MCI Worldcom filed separate motions to dismiss both cases. The S.C.C. denied both motions to dismiss.

Advising the Attorney General to appoint counsel to both Jones and Barnes.

This financial extortion scheme then grew stronger with the appointment of James Kibler, esq., to serve as "special consumer counsel in the case by, Governor Gilmore. James Kibler esq. would represent the Department of Corrections.

Page Three

The cases of Jones and Barnes were dismissed.

However, after a great deal of lobbying by Virginia Cure in fact did have two House Bills introduced to the General Assembly; James F. Almand of Arlington, Va. (HB 805) and Del. Flora Crittenden of Newport News, Va. (HB 1115). Both of these Bills were defeated.

Shortly after this, Sen. Thomas Norment of Williamsburg, Va. successfully carried a Bill (SB 156) that did remove the State Corporation Commission's jurisdiction over tariffs filed by telecommunications companies that contract with state agencies.

The prisoners of Virginia, their families and friends, and as well the citizens and other tax payers have been paying millions upon millions of dollars to an extortion scheme for year's. Not only is the legality in question, but the morals of those involved in deep suspect! As the aforesaid, are criminal conspirator's in a scheme to bilk millions upon millions of dollars by chain conspiracy. They are guilty of contract rigging.

The prisoners and families of Virginia desperately need your help. Please contact me at the above address, as soon as possible, Thank You!

Respectfully,

cc: Filaretention (2)



Received & Inspected

MAR 11 2013

FCC Mail Room

William T. Julian

# 1163873

Keen Mt. Corr. Ctr.

P.O. Box 860

Oakwood, VA 24631

February 25, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Room TW-B204  
Washington, D.C. 20554

RE: Public Comment for WC Docket No. 12-375

Dear Secretary Dortch:

Enclosed you will find a letter that was written years ago, seeking help from a Constitutional Rights organization in New York.

Before my father and mother passed away in 2006 and 2007, respectively, they

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would urge me to call twice, sometimes three times, a week. My wife still pleads with me to call as often as possible, sometimes daily.

I have been incarcerated for nearly forty years. Over those four decades, I have personally witnessed the phone rates steadily rise and prisoners' relationships with family correspondingly decline in integrity and strength.

Over my forty years of imprisonment, my loved ones (parents, wife, sister, etc.) have spent probably tens of thousands of dollars on phone calls. This does not include the connection fees of intentionally dropped, disconnected, or interrupted calls.

The "mission" of the Virginia D.O.C. is to help prisoners' rehabilitation. They say part of accomplishing this goal means strong family connections, best achieved by telephone services because of the distance between prisoner and family.

When the VDOC signed the contract with Global Tel\*Link, the initial profit

was used to build a prison far from where any rational person would live. Visits being out of the question, inmates were forced to pay the extravagant rates charged by Global Tel\*Link just to stay in touch with the most important people in their lives. A normal monthly payment from one household to Global Tel\*Link can range anywhere from \$50 to \$150!

Essentially, the VDOC mission is failing due to, in large part, the inability of inmates to communicate cheaply and effectively with family. In fact, correctional officers have personally demonstrated their amusement at the idea of rehabilitation and our inability to call family. I've had guards joke and taunt me because I used to write so many letters to family.

Now, though, I am 66 years old. I have no job. I have diabetes. My arthritis prevents me from writing (my cell partner wrote

this). Thus, I'm forced to revert back to having my wife pay those unrestrained phone rates just to talk twenty (20) minutes. She pays about \$ 7.25 per 20 minute call.

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stand that one of the issues the FCC will address is whether or not prisoners would benefit from a certain minimum amount of "free calling" per month. I say absolutely; without a doubt. Why can't prisoners benefit from such a program? Soldiers are provided free communication on the battlefield. And even the correctional officers sit in the "cage" using the tax payer fueled telephone to discuss (for free) trivial matters.

The truth is, we are often forgotten. No words ever seem to help. So, please, even if your efforts fail, keep this ~~letter dear~~ to your heart. Remember us. Nobody else does.

Thank you for your time.

Sincerely,  
Will - T. Julian

William T. Julian  
# 1163873

Enclosure(s) (3 pps).

Will - T. Julian  
- 5 -

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MAR 11 2013

FCC Mail Room 27. 2/13

Marlene H. Dortch, Secretary  
Federal Communication Commission  
445 12th St., S.W.; Room TW-B204  
Washington, D.C. 20554

RE: Public Comment for WC Docket #12-375

I am currently serving a life sentence. I've been incarcerated for 17 1/2 years so far. I am a native New Jersey man. I do not have any family in Virginia so it was very difficult costly for me to call home. It cost about 10.00 per minute to call New Jersey. This high cost has effected me to the point that I haven't spoke to many of my siblings in over 17 1/2 years. My mother died in 2004 & R.L.R. because of the high phone cost I never had the opportunity to hear her voice, or even one time. Before she died or during her death I never had a chance to get closer and still till today I have a big void in my heart.

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List ABCDE

that hasn't been filled yet and prob-  
ably never will. It hurts because  
I got blocked up when my only child  
(Son) was only one (1) year old. I  
tried to maintain a consistent commu-  
nication through occasional phone calls  
because hearing ones voice is more effect-  
ive than writing; however that wasn't  
possible being through his mother was a  
single-parent raising one child on her  
own on welfare with barely enough money  
per month to keep her living expenses  
out there. The phone calls would have  
been a big burden upon them so we had  
to fore-go phone communication. My son  
just turned 21 years old Dec. 18th and I  
still haven't heard his voice. We are  
strongly affected by the high phone rate;  
my wife doesn't get any better soon it  
will continue to grow as we have no family  
help. So I suggest what you'll be try-  
ing to do and my family and my prayers are  
with you. Just because I'm incarcerated  
I still deserve to be treated FAIR!!!

Keep up the good work and again thank  
you for being concerned about us behind  
these prison walls to fight for this matter  
of great urgency & importance.

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Sincerely yours,  
Nadir Abdullahi Salaam



3/5/13

Received & Inspected

MAR 11 2013

Dear Secretary Dorch,

FCC Mail Room

"This is a public comment for WC Docket Number 12-375."

Hello, I'm writing this in support for prison phone justice. The rates of the call are so outrageous that it makes it very hard for people who are incarcerated to stay connected to family and friends.

Currently I call home twice a week, at thirteen dollars a call so \$26.00 a week and \$104.00 a month for two hours and 40 minutes a month. The majority of the times my family have a hard time hearing me which makes it even more frustrating that it not only cost so much but they can't hear me.

My family pays \$2.79 connection charge then .46 cents every minute thereafter and there is another 17% charge on top of that. About 1 out of every 12 calls is dropped and when I call right back ~~the~~ my family is charge a connection fee again. I would

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use the phone system alot more if the phone rates were lower. It seems as if the prison system tries to keep me from having easy access to the outside world, there is very little rehabilitation and the more we are cut off to the outside world the more likely you are going to struggle upon release. I'm not making excuses because there is always the United States Postal Service which I use regularly by writing 20-30 letters a month. There is just no replacement for hearing your loved ones voice.

I could go on and on, however I will not. I just want to conclude this letter by saying thank you for your time and effort you have put forth in this matter. God bless you.

Sincerely,  
Michael

March 1, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW; Room TW-B204  
Washington, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

RE: This is a public comment for WC Docket Number 12-375

Dear Secretary Dortch,

Below is an article about "Tennessee Prison Phone History" that ran in Bledsoe County Correctional Complex's newsletter in March 2013. The article demonstrates the problems that Tennessee Prisoners and the Department of Corrections have had with companies like LocTel and Global Tel\*Link. Therefore it should be entered as part of the record:

**In December 1999 Global Tel\*Link was Awarded TDOC's inmate telephone contract**

In 1999, Global Tel\*Link was an Atlanta Georgia based company. That took over after the former phone service provider, LocTel, defaulted on their contract.

There had been many complaints about LocTel's service, rates and reliability. LocTel initiated a major cost increase in our 30-minute calls to \$15. Additional problems included phone connections cutting off in the middle of calls, improper billing, and many of the unit telephones not working.

On August 19, 1999, representatives from LocTel met with the Inmate Council. During the question and answer session LocTel's Rep. gave evasive answers and promises of better service and equipment. These answers were met with skepticism by many who attended the meeting.

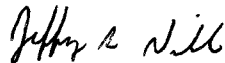
The skeptics proved correct a couple of months later, when LocTel defaulted on the contract instead of fixing the many problems that existed. For several weeks, almost all inmate phones were not functional at STS. Then, in December 1999 Global Tel\*Link entered into a contract with TDOC for inmate's phone service. Along with the contract came a major price increase. Most 30-minute long distance calls now cost \$21.65 according to December 10, 1999 memo by Warden Bowlen. Then on December 20, 1999, Global Tel\*Link distributed information on the telephone system. In this information Global Tel\*Link stated they are regulated by the rules and regulations of the Tennessee Regulatory Authority and Federal Communications Commission as to certification, access rules, posting requirements and rate restrictions. The information provided did not reveal the terms of the contract.

Today, Global Tel\*Link is based in Mobile Alabama and they have maintained their contract with TDOC for over thirteen years. Due to recent research by Prison Legal News we now know that Global Tel\*Link gives TDOC a commission of 50.1% of every inmate phone call, which totaled \$3.2 million in the fiscal year of 2008-2009.

**Sources:** Article by Joe Dyer, which first appeared in "The Verdict's" winter 1999-2000 Ed.; and, article by John E. Dannenberg, from "Prison Legal News" April 2011 Ed

Hopefully, this article will provide some insight into the problems a monopoly like Global Tel\*Link causes for Department of Corrections, Prisoners, their families & friends. Also as an Editor for the facility newsletter, I respectfully request a notice of the ruling on this matter when it becomes final.

Thank you,



Jeff Nichols, Editor of BCCX newsletter  
BCCX Site 2 – Unit 15, TDOC # 392381  
1045 Horsehead Road  
Pikeville, Tennessee 37367

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March 5, 2013

Received & Inspected

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW, Room TW-B204  
Washington, DC 20554

MAR 11 2013

FCC Mail Room

RE: Public Comment for WC Docket Number 12-375

Dear Secretary Dortch,

I'm Thomas Carter #142447, an inmate at Bledsoe county correctional complex (BCCX) in the Tennessee Dept. of Corrections (TDOC).

Global Tel Link is the inmate phone service provider for TDOC, who charges me the outlandish price of more than twenty-four dollars for a 30 minute call to my family in Kentucky. This is not fair when you consider that in the public sector this call would be considerably less.

The excessive cost of these calls places a financial hardship on my family, as well as limiting my communication with them.

Therefore I am respectfully requesting that the FCC rule in favor of the "Wright Petition."

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Thank you,

Thomas Carter #142447  
BCCX site 2, Unit 4  
1045 Horsehead Rd.  
Pikeville, TN. 37367

March 2, 2013

Received & Inspected

MAR 11 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW; Room TW-B204  
Washington, DC 20554

FCC Mail Room

Re: This is a public comment  
for WC Docket number 12-375

Dear Secretary Dortch,

I, Robert Dale Johnston (TDoc # 371490), am an inmate at Bledsoe county correctional complex (BCCX) in the Tennessee Department of Corrections (TDOC).

Global Tel Link is the inmate's phone service provider for TDOC, who charges me the outlandish price of \$5.11 for a 30-minute phone call to my mother. This is not fair, when you consider in the public sector this call would be a lot less.

The excessive cost of these calls places a financial hardship on my family and friends, as well as it limits my communications with them.

Therefore, I respectfully request that the FCC rule in favor of the "Wright Petition"

Thank You,

Robert Dale Johnston  
(TDoc # 371490)  
BCCX Site 1  
1045 Horsehead Rd.  
Pikeville, TN

37367

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List ABOVE

March 4, 2013

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MAR 11 2013

Marlene H. Dortch, Secretary  
Federal Communication Commission  
445 12<sup>th</sup> Street SW, Room TW-B204 FCC Mail Room  
Washington, DC 20534

RE: This is a public comment  
for WC Docket Number 12-375

Dear Secretary Dortch,  
I Marting Johnson (TDOC # 481091), am an inmate at  
Bledsoe County Correctional Complex BCCX in the  
Tennessee Department of Corrections (TDOC).

Global Tel Link is the inmate's phone service provider  
for TDOC, who charges me the outlandish price of  
\$6.00 for a 30-minute phone call to my family. This is not  
fair, when you consider in the public sector this call would  
be a lot less.

The excessive cost of these calls places a financial hardship  
on my family and friends, as well as it limits my communications  
with them.

Therefore, I respectfully request that the FCC rule in  
favor of the "Wright Petition."

Thank You,  
Secretary Dortch,  
Martino Johnson TDOC # 481091  
BCCX Site 2 Unit 15  
1045 Horsehead Road  
Pikeville, TN. 37367

No. of Copies rec'd  
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0

KENNETH MICHEL  
E-03947 G3-42-1<sup>LOW</sup>  
CSATF/SP  
PO Box 5244  
Corcoran, CA 93212

Received & Inspected

March 4, 2013

MAR 11 2013

FCC Mail Room

**12-375**

Dear FCC,

We are deaf inmates currently serving our term at California Substance Abuse Treatment Facility (CSATF) at Corcoran, California. There are seven yards of different levels, and there are approximately a total of 40 deaf inmates exclusively using American Signing Language. We have requested a video phone communication system at CSATF and the request has been denied.

Only TDD has been provided, and it is unuseable to us for several reasons. There are numerous deaf inmates with 2.0 and lower TABE scores (reading/writing level) therefore they are unable to communicate using TDD equipment. The TDD is not under the prison telephone contract with Global Tel Link (GTL). It costs much more for collect calls on TDD.

Our family members and friends who are deaf, are no longer using the obsolete TDD system. A 2012 report from the FCC's TTY Transition Subgroup of the Emergency Access Advisory Committee indicates that TDD use is decreasing by 10% per year, and has fell by half over the past seven years. We are not able to communicate with thier video phone through TDD, and the relay services provides assistance between TDD to voice telephone only, not deaf to deaf.

The deaf inmates get full communication with American Signing Language (ASL) only through the video phone, not TDD. Typewritten communication is not the equivalent of voice communication for individuals whose primary communication is sign language. Unlike most spoken language, ASL does not have a written component.

Sincerely,

*K. Michel*  
E-03947

No. of Copies rec'd 0  
List ABCDE

FRANCISCO GUTIERREZ  
F-69808 G3-42-2<sup>LOW</sup>

March 4, 2013

CSATF/SP  
PO Box 5244  
Corcoran, CA 93212

Received & Inspected

MAR 11 2013

12-375

FCC Mail Room

Dear FCC,

We are deaf inmates currently serving our term at California Substance Abuse Treatment Facility (CSATF) at Corcoran, California. There are seven yards of different levels, and there are approximately a total of 40 deaf inmates exclusively using American Signing Language. We have requested a video phone communication system at CSATF and the request has been denied.

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Sincerely,

  
FRANCISCO GUTIERREZ F-69808

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intemaking# (12-379)

3/4/13

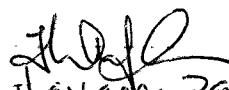
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To Prison Law office

MAR 11 2013

FCC Mail Room

I'm writing to answer your question about the TTY/TDD. I am deaf. I can hear a little out of one ear but the other one is deaf. I've never used the TTY/TDD before because I can't afford it. It costs more than the regular phone. I think they should make the deaf phone more cheaper so deaf people can use it. I communicate by reading lips so a video phone will help. I can't read so the TTY/TDD wouldn't be good anyway. I think we should get more time for the phone because it's harder to talk, so I won't be rushed. I think we should at least get 45 minutes. I hope you please help me to communicate better with the people out there.

1/M ASSISTANT:  Jayann P. M.D. (psychologist)

If I'm in prison so I can't make copies  
Hopefully you can work with me.

Carlisle Calvin  
CARLIS CALVIN (AM217A)  
Facility D, Building 4  
Cell 140  
PO Box 5009  
Merano, CA 93244

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Dear Secretary Dortch,

My name is Christopher Machacek and I have been incarcerated since I was 16 years old; 26 years now. My only contact with my ever growing family is the telephone. Most of my family, the largest segment, is all neices and nephews. Unfortunately I am not allowed to visit with them b/c of Department policy so the only contact I have is telephone or letters. The telephone cost is out of reach for most convicts and family ties suffer. Not too long ago my mother removed "call waiting" and "call forwarding" on her land line to save money. The telephone co. also took off collect calling so now I must purchase these calls too. In trying to resolve this situation my mother called the prison and they gave her a web address that ended up being a sham and she lost money. The people were advising her to use a fake address and ultimately she had to call her credit card co. to try and stop payment. (They returned most of her money.)

I already feel terrible in that I have caused my family so much pain. They have stuck by me though but with each opportunity they are getting stuck with the bill. The Department of Corrections is using the telephone bills to purchase items that most everyone agrees they not only <sup>don't</sup> need but are being abused now. Like Tazers for instance, "bullet-proof" vests, etc...

I realize that we as convicts don't have many rights; but should we have to pay such a heavy price to remain in contact with our families? Especially when these items being purchased through this "Special Equipment fund" are none essential and not necessary. This fund has given the D.O.C a "platinum" card to go on a continuous shopping spree at the expense of already stretched thin families. Help!!

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Sincerely,

Christopher Machacek.

JAY BALDRIDGE  
AG-3432 G3-42-40P  
CSATF/SP  
PO Box 5244  
Corcoran, CA 93212

March 4, 2013  
Received & Inspected

MAR 11 2013

FCC Mail Room

12-375

Dear FCC,

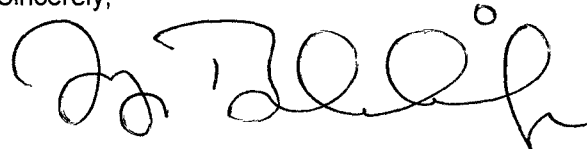
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Sincerely,



JAY BALDRIDGE AG-3432

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Michael Oilbright (Mitchell-Bey) #186233  
Lakeland Correctional Facility  
141 First Street  
Coldwater, MI. 49036

Received & Inspected

MAR 11 2013

FCC Mail Room

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, SW; Room TW-B204  
Washington, DC 20554

March 4, 2013

Re: Campaign For Prison Phone Justice

1) Costs and Experiences: I spend no less then \$30 dollars, and no more than \$60 dollars per month in debit calls. The issue alot of prisoners have here in Michigan prisons have is that the phone prices along with commissary prices, have all gone up here gradually over the last past so many years; and yet state wages paid to prisoners for working state job assignments have not. i.e; I make ¢.34 per day and receive roughly \$50 dollars per month from loved ones, which means that I often times have to decide whether to use these aforementioned funds for phones calls to my family and friends, or to purchase cosmetics for my day to day use.

2) Call Charges: I am not sure just what the connection fee is, and though the PCS advertised flyer posted in our housing unit says that our calls are ¢.18 per minute, we've concluded that they're actually more like ¢.19 per minute. We note this from the voiced balance given once you enter your pin number. i.e; You begin with an account balance of \$10.00 and you make a intrastate call lasting the whole allotted 15 minutes, (which according to their advertisement) should cost \$2.70 leaving a balance of \$7.30 we're seeing/and hearing that we now have a balance of \$7.15 which should say to even the mathmatical layman that I was charged \$2.85

3) Dropped Calls: Dropped calls happen more often then not with us here in the MDOC, (specifically speaking for L.C.F.) and yes you and/or your loved ones have to pay the re-connect fee (which I am not exactly sure just what it is) once you call right back.

4) Call Frequency: Myself, and several others use the phone regularly, and we admit that it's a financial hardship doing so, but, the mental & emotional hardship from not being able to at least hear your loved ones voice is even moreso then the financial ones.

No. of Copies rec'd 0  
List ABCDE

(1)

5) Disabilities Access: Prisoners who are either deaf or hard of hearing do not have any designated phones to accommodate them and their disabilities. I am hopeful that the FCC will at some future point accommodate them once they're made abreast of this.

In Conclusion, we note, and respectfully request, that the "Special Equipment Costs" be removed from the prisoners expense, which that in itself will aid in lowering the cost of calls; fore as we've mentioned calls are alleged to cost ¢.18 per minute and yet if a prisoner has ¢.20 in his phone debit account he is unable to make a "1-minute" call to his family or friends, we're guessing it's because of the extremely high connection fee, and or because of us footing the bill for "Special Equipment Costs".

"Thank You" for giving us a voice in this very sensitive matter, and myself on behalf of those affected by this wish you and your comrades only the best in your pursuit to lower phone cost, "Thank You, Thank You, Thank You,".

Sincerely Speaking,

Michael Oilbright  
Michael Oilbright

CC: File,

Received & Inspected

MAR 11 2013

FCC Mail Room

To: Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, -  
SW, Room TW-B204  
Washington, DC 20554

From: Nathaniel Larke  
#Hg-3475  
1100 pike street  
Huntingdon, PA 16654--  
1112

Dear Secretary Dortch,

My  
name is Nathaniel Larke #Hg-3475. I am writing  
in regards of possibly lowering the phone costs  
that we have in the P.A. system. I am currently  
housed at SCI-Huntingdon & for me to call  
my loved ones costs me \$5.60 For 15 minutes.

The connection Fee is About (Two dollars &  
some odd change). IF by chance the phone  
disconnects I have to pay the initial charge  
once again, which is (Two dollars & some change),  
to get back to my original conversation.

I don't call as often because of the high costs.

A job for an inmate starts off .194 an hour.

IF you could assist us inmates in lowering  
the costs, it would very much be Appreciated.

I Know for a Fact that if the phone costs were

lowered I would be able to have A better  
relationships with my Kids & loved ones. ON BACK →

No. of Copies rec'd 1  
List ABCDE

Mr. Rodney Burns BY-9149  
1100 Pike Street  
Huntingdon, PA 15554-1112

Received & Inspected

MAR 11 2013

FCC Mail Room

Ms. Merlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, SW; Room TW-B204  
Washington, DC 20554

Dear Secretary Dortch,

"This is a public comment for WC-Docket Number 12-375"

I feel that the phone system as it exist presents or formulates a system of economic unfairness to prisoners and their families, who are already having a hard time surviving economically. And based on the production, distribution and consumption of goods and services we are not getting a fair shake.

What my family and myself would like to see happen is:

- (1) Cheaper phone rates.
- (2) A ten (10) minute free call for inmates daily.
- (3) No connection fees.
- (4) No commissions.
- (5) AT&T has a fifteen (15) minute phone call for \$ 1.00.

We would like to see the application of a statistical study of other states phone rates, data and problem if any. That also could be used as a format.

I thank you in advance for your time, ear and possible help.  
Thank you.

No. of Copies rec'd 0  
List ASODE

Respectfully Submitted,

Rodney Burns

Date / /

Dear Secretary Dortch,

"This is a Public Comment for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.<sup>00</sup>

Received & Inspected

MAR 11 2013

FCC Mail Room

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Red Wright DOC# HCL274

1100 Pike Street  
Huntingdon, Pa 16654

No. of Copies rec'd 0  
List ABCDE



Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th street, SW; Room TW-B204  
Washington, DC 20554

Frank Hyman #JZ6112  
1100 Pike street  
Huntingdon, PA 16654

Received & Inspected

2/28/13

MAR 11 2013

Dear Secretary Dortch:

FCC Mail Room

"This is a Public comment for WC-Docket # 12-375".

I am currently a inmate at SCI-Huntingdon and when I call home to (Philadelphia, PA) I have to pay \$5.15 for a 15 minute call. I have to pay a \$2.50 connection fee and for the first minute. The **Global Link service** even charges my family to set up an account and to add money to a already existing account. This is crazy when I am not calling outside of Pennsylvania!

When calls are dropped for any reason, for instance if the jail decides to interfere with my phone for any reason and my call drops; I am not issued a refund, and if I try to call right back I am charged an additional an additional \$2.50 connection fee and \$5.15 for the 15 minute call. This is extortion, it's also a hardship on myself and my family.

Another thing is this, if my family has collect on their phone the **jail/Global Link** will not allow me to call them they said my family has to get a collect call account with them in order for me to be able to call them. I buy phone cards from the jail and they place taxes on them as well.

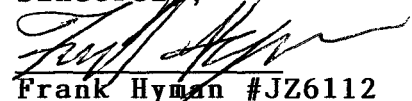
If the **FCC** were to mandate a certain amount of "free calling" time per inmate for each month that would better my relationship with my daughter and my family. Also it would increase my levels of communication. I'd be able to phone home more often whereas now I can barely call home once a month, if that. **What I'm asking the FCC for is:**

1. Cheaper Phone Rates.
2. A free 10 minute phone call for all inmates daily.
3. No more connection fees.
4. No more commission.
5. At&t has a 15 minute phone call for \$1.00.

This would be a huge relief, and much more affordable than \$5.15!

I pray the **FCC** gives WC-Docket #12-375 the attention it deserves as well as needs and honors this request putting a **END** to Global Links **EXTORTION!**

Sincerely,



Frank Hyman #JZ6112

SCI-Huntingdon

Received & Inspected

MAR 11 2013

FCC Mail Room, Monday March 4<sup>th</sup> 2013

Dear, Secretary Dortch,

"This is A Public Comment For WC-Docket Number 12-375"

ASKing For...

1. Cheaper Phone Rates
2. A 10 minute Free Call For all inmates Daily
3. No Connection Fees
4. No Commissions
5. AT&T Has A 15 minute phone call For \$1.00

\*Thank you For your time\*

No. of Copies rec'd  
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Dear Secretary Dortch,

"This is a Public Comment for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.<sup>00</sup>

Received & Inspected

MAR 11 2013

FCC Mail Room

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

*Roderick Grosvenor* DOC# JD 8183  
Roderick Grosvenor  
1100 Pike Street  
Huntingdon, Pa 16654

No. of Copies rec'd 0  
List ABCDE

Mr. Phillip Perdue FF-9102

1100 Pike St

Huntingdon PA 16654-1112

Received & Inspected

MAR 11 2013

FCC Mail Room

TO: Marlena H. Dortch - Secretary

Federal Communications Commission

445 12th Street SW Room TW-3204

Washington, DC 20554

3-5-13

Dear Secretary Dortch,

This is a public comment for WC Docket Number 12-375.

My father is sick, and my mother is taking care of him. He doesn't have much money due to the high cost of living. I really would like to talk to him, but I am working making \$19 hour for the past five years now. After cable, soap, toothpaste, legal copies, etc I don't have anything left to buy a phone card to talk with my sick father. My Counselor MR. Morningstar stated that "I must buy a phone card in order to talk with your family." Please! If there anything you can do to help me ~~talk~~ family to talk with my family. It will be appreciated. I am praying for the lower cost of the Prison Phone Call in Pennsylvania.

No. of Copies Rec'd  
List ABCDE

Respectfully Submitted:

Phillip Perdue

Received & Inspected

MAR 11 2013

FCC Mail Room

William Johnson  
#CW-7625  
1100 Pike St.  
Huntingdon, PA 16654

March 4, 2013

Secretary Dertch,  
This is a Public Comment For WC-Docket #12-375 and the following is a list that I believe will enable prisoners to maintain contact with our families, Attorneys, etc...

1. Cheaper phone rates,
2. A Free 15 minute call for all prisoners daily,
3. No connection fees,
4. No Commissions &
5. Atpt has a 15 minute phone call for \$1.00.

Thank you for your attention towards this matter.

No. of Copies rec'd 0  
List ABCDE

THIS IS A PUBLIC COMMENT FOR WC DOCKET NUMBER 12-375

Received & Inspected

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th. Str., SW, Room TW-B204  
Washington, DC 20554

MAR 11 2013

FCC Mail Room  
March 5, 2012

Dear Secretary Dortch,

I must comment on phone calls for P.A. inmates. In state long-distant calls cost about \$6.00, \$3 +, to connect for first minute. Out of state calls are about \$11.00, \$4 +, to connect for first minute (both calls are 15 min). At times, calls are dropped. I am charged all over again if I call back.

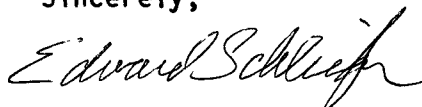
My family/friends have collect on their phones already, and their provider may not be the same as the prisons. So, my family/friends now has to pay their provider for a phone bill and buy phone cards from Verizon. We are being forced into buying phone cards from the prison because if we don't, then our family/friends will have to pay double for collect.

It's complicated and expensive for family/friends to setup phone accounts, it's easier for prisoners to buy phone cards. My parents cant afford it, they collect Social Security. Many prisoners, such as myself don't have jobs because there are not enough jobs for all the prisoners. The average prison job earn about \$20 to \$25 dollars a month, which helps with basic necessities and legal expenses, one phone call can take half of that pay! How are we expected and able to maintain strong support form family/friends when its almost economically impossible.

Even a free phone call once a month to family would help with the family bond, yet the phone rates in general truly need to be lowered, \$6 and \$11 for a 15 minute phone call is nothing more than stealing from the disadvantaged. Our family/friends are even charged money just to send us a Money-Order, inmates are charged/forced to pay \$16.50 just to receive cable for their t.v.'s. P.A. found a racket with it's prisoner's to make every dollar/cent they can off them, after all, they're just prisoner's, no one is going to bother themselves or care.

I thank you for allowing me this time to comment, its with great hope that these phone rates can be drastically reduced.

Sincerely,



Edward M Schleigh  
1100 Pike St. AY 5402  
Huntingdon, PA 16654-1112

No. of Copies rec'd 0  
List ABCDE

3-3-13

Received & Inspected

Hey, Dear Secretary Dortch

MAR 11 2013

FCC Mail Room

This is a public Comment for WC-Docet # 12-375

Im write to you about the phone calls hear at SCI  
Huntingdon the phone calls is to much. I dont have  
the money for it like that it would be alot of  
help if we can the lower. It cost 3.00\$ for  
connection fees and it like 25¢ a minute so if  
I buy a 10.00\$ phone card i would get one 15  
minute and that it. I would love if you could  
help ups hear at SCI-Huntingdon.

ps I think if we can get are phone calls down  
to.

- 1) Chearper phone Rates
- 2) A 10 minute free phone calls for all inmates once  
a months
- 3) no Connection fees
- 4) no Commissions
- 5) At \$+ has a 15 minute phone for 1.00\$

No. of Copies rec'd 0  
List ABCDE

Think you

Received & Inspected

MAR 11 2013

Mr. Jimmy Saget --- # FL 2785  
FCC Mail Room SCI Huntingdon -- 1100 Pike St.  
Huntingdon, Pa. 16654-1112

-----  
Mr.s Marlene H. Dortch  
Secretary Of F.C.C  
Federal Communications Commission  
445 12th Street, SW;  
Room TW-B204  
Washington, DC. 20554

Re : WC - Docket Number 12-375

Dear Mrs. Dortch :

This is a public comment for "WC - Docket Number - 12-375". I am a prisoner in the Pennsylvania Prison System. Because of the high and expensive phone rates, I am unable to keep a close relationship with my family members due to the financial strain it places on me and my family. Undoubtedly, if the phone rates were cheaper I would be able to maintain a better relationship with my family, including my daughter. An average call ranges from \$ 5.50 to \$ 15 which is extremely expensive for me and my family. **With this letter**, I am requesting that the F.C.C help the prisoners in Pennsylvania obtain :

- (1). cheaper phone rates;
- (2). no connection fees;
- (3). no commissios, (i.e. financial kick-back by the phone companies to State Officials in Pennsylvania;
- (4). at least one (1) free ten (10) minute phone call per inmate daily;
- (5). and direct the State Officials to enter into a contract with a phone company that offers fifteen (15) minute phone calls for \$ 1.00.

Thank You for your help and concern in this matter.



Dated : March 4, 2013.

Respectfully Submitted;

/s/   
Jimmy Saget.

cc.

Daniel Warren AK-6234  
1100 Pike Street  
Huntingdon, PA 16654-1112

Marlene H. Dortch "Secretary"  
Federal Communications Commission  
445 12th Street SW Room TW-B204  
Washington DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

March 5, 2013

Dear Secretary Dortch,

This is Public comment for WC-Docket Number 12-375

I'm asking for:

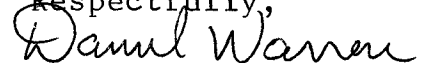
No connection fees

3¢ a minute

No commission for the jail, or the AT&T \$1.00 for 15 minutes.

We would also accept the same rates that was given to the PA prisoners while housed in Michigan prison.

Respectfully,



Daniel Warren

No. of Copies rec'd 0  
List ABCDE

Mr. Warren Sexton AM-9237  
1100 Pike Street  
Huntingdon, Pa 16654-1112  
Date 3-5-13

Received & Inspected

MAR 11 2013

FCC Mail Room

Mrs. Merlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, SW; Room TW-B204  
Washington, DC 20554050-8507

Dear Secretary Dortch,

This is a public comment for WC-Docket Number 12-375. I'm writing you concerning these high phone rates, we have. me myself I'm unfortunate and my family also, to continue to pay these prices our finances can't cover these unnecessary high prices. I'm one of the inmates they send to Michigan, and the phone prices there was like 12¢ a minute and they are the poorest state in the country. I would like to see a 10 minute free call for all inmates daily, and no connection fees, AT&T has a 15 minute phone call for \$1.00 and no commissions. Please take his letter in consideration over 80% of us incarcerated don't have any money and if we did we wouldn't be in here. Thank you for your time and consideration.

Sincerely

Mr. Warren Sexton AM-9237  
1100 Pike Street  
Huntingdn, Pa 16654-1112

No. of Copies rec'd 0  
List ABCDE

Received & Inspected

MAR 11 2013

FCC Mail Room

March 3, 2013

Ms. Marlene H. Dortch  
Federal Communication

Commission 445 12<sup>th</sup> Street. S.W. - Room T2B 204  
Washington, DC 20554

Ms. Dortch;

My name is Sulieman Beyah, and I am writing to you about the phone system here at S.C.I. Huntingdon. Ms. Dortch, this phone prices is extremely high and it is truly hard on myself and my family members, with these high prices. Ms. Dortch, it is truly important for us here Pennsylvania, Prisons system to be able to say and contact with our love ones. This helps the men and women with part of there Rehabilitation to return back to there community..

Ms. Dortch, enclosing I would like to say thank you for your help and this matter and all that you are doing to help us here in Pennsylvania, Prison system with this problem. May God, bless you in all that you do..

Yours Truly,

Mr. Sulieman Beyah #BQ-8690  
1100 PIKE Street  
Huntingdon, PA. 16654-1112

No. of Copies rec'd 0  
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That's all For now however I hope to hear  
From you, or either see some improvement  
in this phone system. Thank you For your  
time & Attention, have an blessed day.

Respectfully Submitted,

NATHANIEL Larke  
#Hg-3475

3-02-13

To: Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, SW; Room TW-B204  
Washington, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

RE: WC Docket Number 12-375

"This is a public comment for WC Docket Number 12-375"

Dear Ms. Dortch:

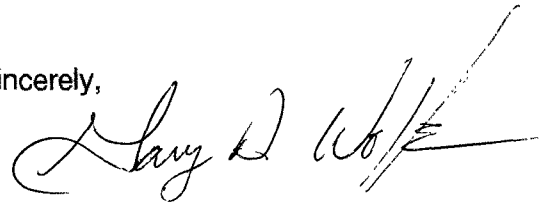
I'm writing to ask that the FCC place a cap on the amount of profits a phone company can generate off of the prisoner telephones, and put a stop to the Department of Corrections being able to generating revenue from these phones.

This predatory behavior has gone unchecked for years and will only get worse unless the FCC acts. Obviously, the telephone provider should be able to recover cost and a profit margin, but the DOC's should not be allowed to use this critical service to their benefit.

If the DOC's really needs more money for running their prisons they should spread that burden across the entire tax base and not target a selected group to carry the burden, especially a group that is typically those who can least afford it.

On behalf of all of us, thank you for your help in this critical matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Ray D. White", with a long horizontal flourish extending to the right.

No. of Copies rec'd 0  
List ABCDE

Dear Secretary Dortch,

"This is a Public Comment for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.<sup>00</sup>

Received & Inspected

MAR 11 2013

FCC Mail Room

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Larry J. Boyd Jr. DOC# KB-9503

1100 Pike Street  
Huntingdon, Pa 16654

No. of Copies rec'd 0  
List ABCDE

March 1, 2013

Received & Inspected

Randall Chumley  
1100 Pike St., AK3357  
Huntingdon, PA 16654-1112

MAR 11 2013

FCC Mail Room

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th. St., SW, Room TW-B204  
Washington, D.C. 20554

In Re: **DOCKET NUMBER 12-375**

**"THIS IS A PUBLIC COMMENT FOR WC DOCKET NUMBER 12-375"**

Dear Sir;

The cost of my calls is \$1.60 per call because my girl friend of 42 years purchased a cell phone locally when she visited from Colorado. Before then, our calls were averaging \$10.00/call and over \$100.00 monthly.

We have had many "dropped calls" over the years. We must pay a "re-connection fee" to continue talking whenever this happens.

I have several other elderly relatives in Tennessee that cannot afford to accept a collect call from me because the expense is too great. We never get to talk to each other. My Uncle is 80 and my Aunt is 83, their both in failing health and have been hospitalized several times in the last few years.

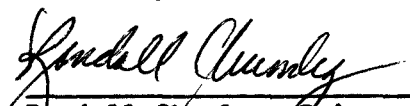
I call using pre-paid phone cards sold through the commissary. I have no job and rely on donations made by family and friends. It is too expensive for me to call on a regular basis because of the high costs of making a phone call.

I have been incarcerated for 37 years (May 2, 2013). I am serving a life sentence. There is no parole on a life sentence in PA so I will never get out of prison and I will never be able to talk to them face to face. Letters and phone calls are my only ways to connect with them.

Please do something to bring down the high costs of prison phone calls so that I can continue to be a part of my family and friends lives. I know that if my family and friends were able to voice their opinions that they too would want you to know that they agree that the costs of prison phone calls are too high and need to come down.

Thanking you in advance for your time and attention with my comment.

Sincerely,

  
Randall Chumley, Prison Inmate

No. of Copies rec'd 0  
List ABCDE



This is a public comment for

WC Docket 12-375.

Received & Inspected

MAR 11 2013

FCC Mail Room

3/2/13

James F. Love # 329-475

Allen Corr. Inst.

P.O. Box 4501 (3B-209)

Lima, Ohio 45802-4501

Marlene H. Dortch, Secretary

Federal Communications Commission

445 12<sup>th</sup> Street, SW, Room TW-B204

Washington, D.C. 20554

Dear Secretary Dortch,

I will be 62 years old in May of this year. I have been imprisoned since April of 1990. I have been a "jailhouse lawyer" for over 22 years.

My mother is 83 years old. Her sole income has been Social Security. My father and mother were divorced when I was 4 years old. My father is a successful businessman and was a friend of Senator Byrd since the 1950's.

My telephone bills from MCI, initially, and then Global Tel-Link, have run around \$300<sup>00</sup> to \$400<sup>00</sup> per month during my incarceration. I have been in continuous litigation in my case since 1986.

No. of Copies rec'd 0  
List ABCDE

My counsels have always agreed to accept my telephone calls after I agreed to pay for the calls. With attorney William R. Gallagher of Cincinnati, alone, since 1999, my phone costs have exceeded \$13,000.<sup>00</sup>

If my father was not wealthy, I would not have been able to afford either the cost of timely communication with my attorneys, or to have remained in communication with family or friends.

Further, without the support of those people, my four consecutive life sentences would not have been vacated on 11/22/06 and I would have died in prison an innocent man on one of my two cases. As it stands now, I will be released in less than ~~three~~ years.

As a jailhouse lawyer, and working for over 11 years in prison law libraries, I can attest to personal knowledge of thousands of prisoners who are unable to effectively communicate with their appellate attorneys because those attorneys cannot afford to pay the exorbitant cost of telephone calls, from their clients, charged by Global Tel-Link.

Further, I personally know hundreds of prisoners who have lost all contact

with their family and friends due to them being unable to afford to accept collect calls.

As a result of this, I've watched hundreds of prisoners finish their sentence and leave prison with no where to go and no one to even come and pick them up.

Prison systems frequently advertise their goal is rehabilitation. Yet they enter telephone service contracts where the prison is paid 30% to 50% of the gross revenue on the phone calls made by prisoners, and the rates charged exceed standard market rates by ridiculous multiples. I pay \$3.8979 for the first minute, and 86¢ per minute, plus a 17.9% "Federal Service Fee" to Global Tel-Link for a 15 minute call to my father at his home in Florida. It's around \$20<sup>00</sup> for a 15 minute phone call. This is why cell phones are smuggled into prisons!

In September I was returned to the Hamilton County Justice Center in Cincinnati, Ohio for resentencing. In 30 minutes, I was charged \$50<sup>00</sup> to call my mother, in Cincinnati - A LOCAL CALL! (Again, it was Global Tel-Link),

New Jersey recently passed a law through its legislature that prohibited the State prison system from making a profit on prisoners telephone calls.

This should be a policy considered as in the national interests and closely related to the Second Chance Act.

If prison telephone policies are such as to encourage profiteering from prisoners families to the point of driving the family and community away from maintaining a relationship with prisoners, those policies are contrary to the stated goals of rehabilitation, and contrary to the best interests of society.

From the perspective of interfering with the attorney-client relationship to the point of causing meritorious errors not to be raised in appeals, it is interfering with the evolution of the laws of this nation.

Unlike many, or most, prisoners, I am blessed with family support and money with which to either pre-pay for my phone calls, or employ outside companies to by-pass Global Tel-Link.

Yet even attempting to employ one of the few companies which set up telephone lines so as to circumvent the high cost of using direct prison contractors is fraught with pitfalls.

Three companies, for example prison2prison.com, set up local telephone numbers on switchboards connected by internet to families' phones in other cities. I have seen one prison, after noticing the high number of local calls, block these local numbers and then deny to prisoners that they had blocked them.

In regards to all the above, the FCC should consider rules:

1. Preventing long distance phone rates exceeding 115% of the rates charged by local telecom providers for the same call;
2. Preventing surcharges not charged by local telecom providers except as ~~to~~ needed to pay for the cost of additional security equipment inherent in the provision of service, but, those surcharges to expire once the cost of any security equipment is paid;
3. Preventing the leasing of machines and equipment at inflated prices to justify surcharges;
4. Providing free calls to Public Defenders and Private Attorneys, while represented by those attorneys, at least twice per month;
5. Providing a limited number of free calls to indigent prisoners to call family;
6. Encourage prisons to contract for and allow e-mail contact between prisoners and their families and friends. (This is now

available through MP-3 players sold by prison sundry providers such as Access Corrections (St. Louis, MO) and Jpay.com (Florida). However few State prison systems have chosen to enter into contracts for e-mail services).

Secretary Datch, I have developed a firm belief that until the prisoners of this nation walk out of the prisons' gates feeling they have been fairly treated by their government, few of them will be convinced our society is worth the effort needed to succeed in it. When mercenary companies, such as Verizon's Global Tel-Link, are allowed with impunity to prey on prisoners' families, only bitterness ensues. Children cry for their father's voice and men's relationships with their wives fade away in tears of frustration.

It sometimes comes down to simple right and wrong. To allow companies to prey on families already devastated by arrests, trials convictions and imprisonment is simply wrong.

Thank you for your time.

Respectfully,  
James F. Lone  
(6) Paralegal

Mr. Robert Buford III  
South Central Con #200565  
Received & Inspected  
P.O. Box 279  
MAR 11 2013 Clifton, NJ 38425  
FCC Mail Room

Dear S

This is a public comment for WC Docket #12-375

Dear Secretary Portch:

This letter is in regards of problems with the prison phone system. Specifically the high rates.

Cost and expenses: My wife puts money on the phone, she has low income. she puts anywhere from \$25.00 to 50.00 a month. We have children who I seldom talk to due to this high cost. It costs \$5-7 dollars just to connect it. Also everytime money is put on phone account (Global Tel) the money is snatched off. I mean you call one day, and the next day its, 10.00 to 20.00 missing off, which we didnt use. Global Tel never puts this missing money back on the account. People are being robbed on a daily basis. Right now \$50.00 has been taken from my wife phone account in all just over a 1 1/2 <sup>year</sup> period. Its really bad, to pay for service, and then you dont even talk it off, cause its taken off, by a faulty computer or arbitrarily being taken off, plus disconnecting phone calls, forcing us to pay another reconnection charge, in order to continue conversation. We should be refunded, but it dont happen. Global Tel treats its customers like shit. They never investigate this missing money, they do little or nothing about it. Phone rates are too high, too constantly have your money taken off.

Call charges - Like I said connection charge range from \$5 to \$7, and 2.00 or more to accept the collect call, and 10c or 15 a minute. This is high when your spouse only make \$800 a month, with other bills and kids.

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Call frequency: I only able to call once a week, just to save the money, so I can talk. I would like to call more often, however due to the cost, its unbearable. But like I said, a week later when I call about \$25.00 that was on the phone, is down to \$9 or \$12, cause money is being taken off, with out even making phone calls. I seen at times, they even take all of it. You complain, but you never compensated.

Free Calls: I believe that the FCC should mandate a certain amount of time for a prisoner a month. It would really ease pain, tension, and also be great for people who never even use the phone, due to the high cost. It would help the poor family to talk to their loved ones behind bars. Kids would be able to talk more, and the impact, would create hope, and at least sooth some pain.

Disabilities Access: Deaf prisoners, have it awful lot harder, cause they need assistance. Prisons don't even really accommodate their problems not in Tennessee prisons. I really don't know too much, but I can bet you, the cost is no different



Received & Inspected

MAR 11 2013

FCC Mail Room

Address Letter to: "Dear Secretary Dortch"

Ms. Dortch my name is Richard Alvaro #JK0247 at SCI-Huntingdon. One thing I want to bring up is how they do the phone list at the Facility, when you put someone on your list they want an address and a birth date of the person you wish to call. Now my family members I know their info but like my ~~cousins~~ Cousins, aunts, and Uncles, and Also friends most people don't know that info. So without that info they want to ~~deny~~ deny you the ~~right~~ right to call that number. And if you lie about that info so you can call them, you can't get visits from them because their info won't match what's on your calling list.

Another thing out of a \$25.00 Calling Card I'm lucky to get 4 fifteen minute calls. The reception on the line is the worst. Then every couple of minutes you get interrupted by a recording telling you your call is being monitored which we already know.

I feel by all the money inmates spend a year on this system they also give us so many free calls a month even if it's only to our families.

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Sincerely yours

3/1/13

Richard Alvaro

This ~~as~~ a public comment for WC-Docket No. 12-357

Received & Inspected

MAR 11 2013

Ms. M. Dortch,

FCC Mail Room

I am writing to you in concerns about the phone situation. I am currently in a Pennsylvania State Institution SCI Coal Township. I am from Philadelphia and the institution that I am in is said to be in my home region. And this is eastern pa, but the phone calls, the cost of them are like Im calling home from the western part of the state. They are charging \$1.15<sup>#</sup> for a 15 minute phone call. And the crazy thing about this is that most of the time you get dropped calls and when you call back they charge you for the reconnection fee. Like one time I called to speak to my mother and my son just so happen to be over her house. I spoke to my mother and then I spoke to my son. I had to be on the phone with him for at least 2 minutes and my call was dropped. Now I was upset. I tried to call back and they told me that I did not have enough money on my account to complete this call. And I had 2.85<sup>#</sup> on my account and I couldn't call back and this is suppose to be my home region. But 2.85<sup>#</sup> is not enough to call my family. And it's not like my family has money to just throw away this is my only way that I am able to talk to my family because they don't have the means to come and visit me. I appreciate you taking the time to read my concerns.

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Respectfully

Eddm E

marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW; Room TW-3204  
Washington, DC 20554

3.4.13  
Received & Inspected  
MAR 11 2013  
FCC Mail Room

Dear Secretary Dortch

This is a public comment for WC Docket number 12-375  
Well i am a prepaid account caller mostly because the  
collect call carrier that my family have does not match  
the prison so i am not able to get collect calls from  
this prison. I spend over \$100 per month on prepaid  
cards and often get at lease 15 of my calls dropped  
or disconnected due to 3 way call alert when i "never"  
even use a 3 way call. my phone calls cost \$5.15 or  
more for me to call (412) area code and i will be able  
to call my family more if the phone calls are less.  
I think you should mandate free calling time per  
month so inmates like me can be able to call all my  
loved ones instead of picking who i am able to call because  
of the high phone Rates. Please changed this phone  
system for us inmates.

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LIS/ASODE

Thank you  
David Fitzgerald  
KA 7304  
SCI Huntingdon

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MAR 11 2013

FCC Mail Room

Mr Gregory Smith /GE3241  
1100 Pike Street  
Huntingdon, Pa. 16654-1112

Miss Marlene H. Tortch  
Secretary Fed Communications Commission  
445 12<sup>th</sup> ST., SW Room TWB204  
Washington, D.C. 20554.

Dear Miss Tortch

This is a public comment from, GE3241  
Gregory Smith. Pertaining to the phone  
system. It is my plea that the rates  
be reduce to a reasonable and affordable rate,  
stop the reconnection charge for dropped or interference of  
calls that has nothing to do with the inmate  
fault. Also the double charge for collect calls  
that inmates and their family members have to pay  
for.

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List ABCDE

I trust that this company will comply  
with my reasonable request.

P.S.

Yours Truly  
GE3241  
2

MAR 11 2013

Dear Secretary Dortch

FCC Mail Room

I am writing you about the high Phone Price. I hope this Letter inspire you to help others and my self. I would like to start By saying, how insane is it that some body not in Prison can call across the world for ten cents a minute? yet Im in the same state that Im calling and it cost \$5 Plus for a 15 minute Phone call. Secretary Dortch I was recently a inmate in Michigan and I was amazed how the Phone call was \$1.80 for a 15 minute call. MI to PA and the calls are less, something is wrong with this picture. Not only was the calls less, if you have 30 cents you can make a call for a minute or two. Im not asking for all the calls to be free, but something has to give. if it costs \$10.60 to make two Phone calls, Im not going to talk to my family like I want, because the calls are too high. Its like a punch to the gut, because you cant keep a strong family bond if your not in your familys life. so many are victim to being sent far from home out of your home region and the calls cost so much that you lose that bond. Im a victim of the High Phone calls. My family cant come see me like I want cause the Distance. so all I have is Phone calls and thats not steady. my Daughter broke my heart on one of my few calls, she said how can I Love some body I Dont know. that made me sick for the rest of the week. Family is everything to me. with out family who am I? I have Lost so many family members over the years. Its Down Right In Humane to not be able to say you Love those who past away cause you cant afford a Phone call. Secretary Dortch I Dont want to cry a river. I just want cheaper Phone calls. if it can help I was being charged \$1.80 Interstate from Michigan to PA. If we can get the same rates, that would be better then what we have now. I know the Phone company has to make some money, so if you can help please help we need it, we need some one to fight for us and are family. Thank you for your time.

Ian Robinson

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MAR 11 2013

FCC Mail Room

Dear Secretary Darteh,

My name is Davon Clark and I'm writing to you regarding the prison phone system. I'm in SCI-Huntingdon in Pennsylvania, and I've been here for 9 yrs. Since I've been here the phone calls have been extremely high for me and my love one's. For me to call my love one's it cost \$5.15. Now my money support is limited cause its to expensive to ~~be~~ buy food and a phone card. I'll buy a phone card once every 3 months. Cause with a \$15 ~~phone~~ phone card I'll get 2 full phone calls with my family and 1 10 min phone call. Now if a call is drop I'll have to pay however long I was on the phone and when I call back I'll have to pay the \$5.15 for the call because the call was drop.

Now when it comes to my children I use to talk to them once a week because their mother had collect calls. The prison gave us a new phone system and if your family had collect calls it won't work no more. Your family got to call GTL and get prepaid account and pay extra fee's to get the calls turned on. For one call is \$5.26. I talk to my children like once every 2 months and sometimes it's longer than that.

So I thank you for doing this for the prison system.

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Sincerely,

Davon Clark

Dear Secretary Dortch,

This is a Public Comment for WC-Docket Number 12-375. The following is a list of 5 things to help inmates keep in contact with their families

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MAR 11 2013

FCC Mail Room

- 1) Cheaper phone rates
- 2) A 10 minutes free call for all inmates Daily
- 3) No connection fees
- 4) No commissions
- 5) At&t has a 15 minute Phone call for \$1.00

I would greatly appreciate it if you could reach my request and take in consideration The phone fees are too expensive AS prisoners we receive 19¢ / hour which is enough for hygienic necessities and

Us as prisoners we have kids, families, and loved ones who care about us too.

Cheaper phone rates would make it more convenient for us to socialize with our families on a regular basis. I hope and pray that your company could make some changes in lower phone rates for prisoners

Thank you for your time  
Hope to hear from you soon.

Sincerely, Yano,

No. of Copies rec'd 0  
List ABOVE

Andre Jackson  
EE9432  
1105 Pike St.  
Huntingdon, PA 16654